

Algorithms for Discrete, Non-Linear and Robust  
Optimization Problems with Applications in  
Scheduling and Service Operations

Shashi Mittal

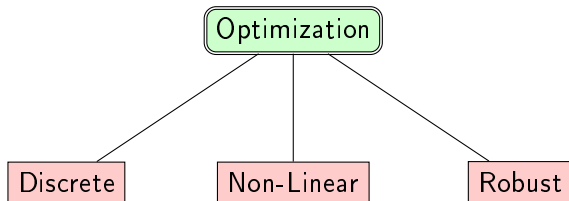
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# What is My Thesis All About?

Optimization

# What is My Thesis All About?



- Robust appointment scheduling (M. and Stiller 2011)
- Optimizing functions of low rank over a polytope (M. and Schulz 2010)
- Approximation schemes for combinatorial optimization problems with many objectives combined into one (M. and Schulz 2011)

# The Problem

Example: Scheduling outpatient surgeries



Given:

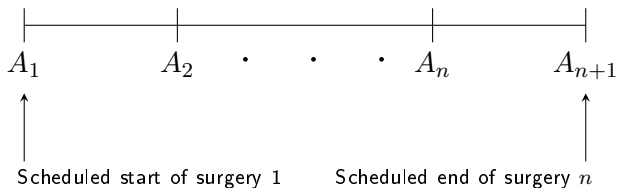


# The Problem

Example: Scheduling outpatient surgeries



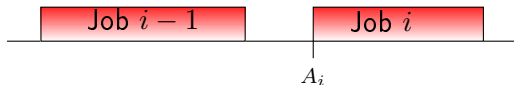
Find:



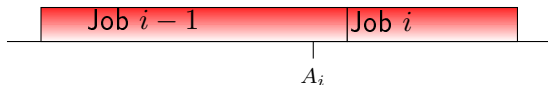
# The Problem

Job processing:

- If job  $i - 1$  finishes before  $A_i$ , job  $i$  starts at  $A_i$ .



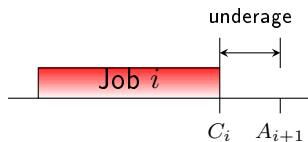
- Otherwise: job  $i$  starts immediately after completion of job  $i$ .



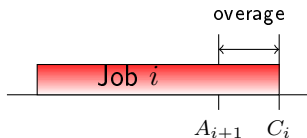
# Costs

$C_i$  = completion time of job  $i$ .

- $C_i < A_{i+1}$ : underage cost  $u_i(A_{i+1} - C_i)$ . (Job  $i$  is *underaged*)



- $C_i > A_{i+1}$ : overage cost  $o_i(C_i - A_{i+1})$ . (Job  $i$  is *overaged*)





# Costs

$P$  : a given realization of processing times of jobs.

Cost function

$$F(A, P) = \sum_{i=1}^n \max(o_i(C_i - A_{i+1}), u_i(A_{i+1} - C_i))$$

Example 1: 3 jobs,  $u = 10$ ,  $o = 1$



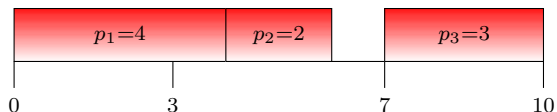
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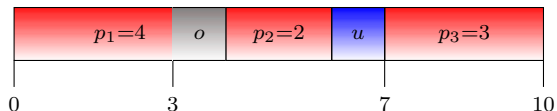
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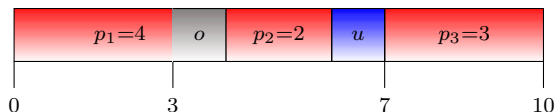
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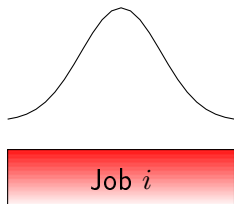
Example 1: 3 jobs,  $u = 10$ ,  $o = 1$



Total Cost = 1 + 10 + 0 = 11

## Other Applications

- Project scheduling (Bendavid and Golany, 2009)
- Serial production systems (Elhafsi 2002)
- Servicing ships at seaports (Sabria and Daganzo 1989)
- Professors scheduling meeting with grad students
- ...



$P_i$ : random variable

Cost function

$$F(A) = \mathbb{E}_P[F(A, P)]$$

Optimization problem: Minimize expected cost

## Known Methods

- Sequential bounding algorithm (Denton and Gupta 2003)
- Monte Carlo techniques (Robinson and Chen 2003)
- Local search (Kandoorp and Koole 2007)
- Submodular function minimization (Begen and Queyranne 2009)

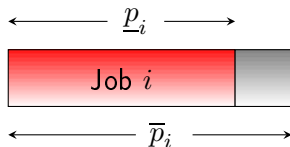
# Our Contributions

- 1 A robust optimization framework
- 2 Closed form optimal solution
- 3 Near-optimal sequencing of jobs when jobs can be re-arranged



# The Robust Model

Given: minimum and maximum possible execution time of each job.



$\mathcal{P}$ : Set of all possible realization of processing times of jobs

## Robust Model

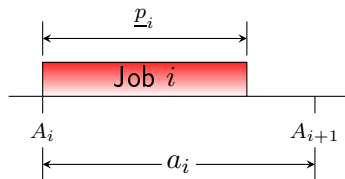
$$F(A) = \max_{P \in \mathcal{P}} F(A, P)$$

Optimization problem: minimize worst-case scenario(s) cost.

# The Global Balancing Heuristic

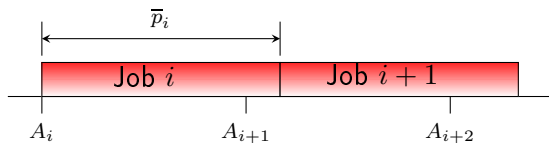
Main idea: Balance between maximum underage cost of job  $i$ , and maximum overage cost *due to* job  $i$ .

Maximum possible underage cost of job  $i = u_i(a_i - \underline{p}_i)$ .



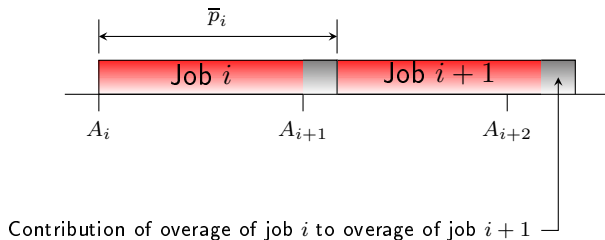
# The Global Balancing Heuristic

Maximum possible contribution of job  $i$  to overage costs of all jobs succeeding  $i$ :



# The Global Balancing Heuristic

Maximum possible contribution of job  $i$  to overage costs of all jobs succeeding  $i$ :  $(\sum_{j=i}^n o_j)(\bar{p}_i - a_i)$ .



# The Global Balancing Heuristic

Equating maximum possible underage and overage costs:

$$u_i(a_i - \underline{p}_i) = \left(\sum_{j=i}^n o_j\right)(\bar{p}_i - a_i)$$

We get:

$$a_i^G = \frac{u_i \underline{p}_i + \left(\sum_{j=i}^n o_j\right) \bar{p}_i}{u_i + \sum_{j=i}^n o_j}$$

# The Main Theorem

## Theorem (M. and Stiller 2011)

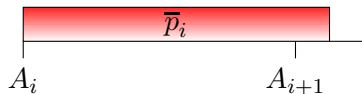
*The global balancing schedule is optimal for the robust version when the underage costs of the jobs are non-decreasing ( $u_i \leq u_{i+1}$ ).*

Closed form optimal solution for robust model

# Intuitive Interpretation

If job  $i$  alone is scheduled:

$$a_i^* = \frac{u_i \underline{p}_i + o_i \bar{p}_i}{u_i + o_i}$$

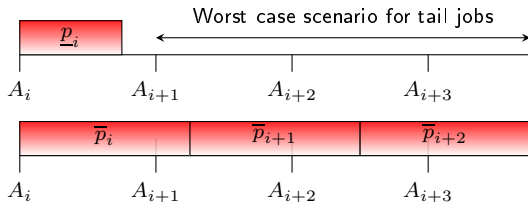


# Intuitive Interpretation

However, if jobs  $i + 1, \dots, n$ , are to be scheduled after job  $i$ :

$$a_i^G = \frac{u_i \underline{p}_i + o_{\geq i} \bar{p}_i}{u_i + o_{\geq i}}$$

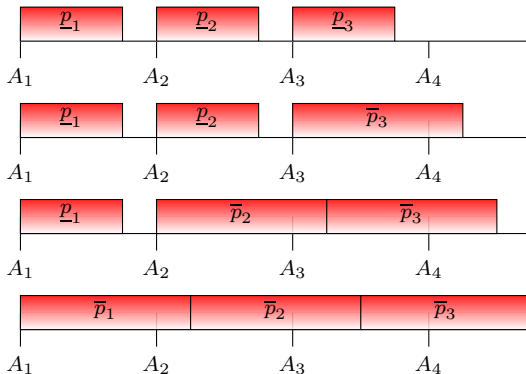
where  $o_{\geq i} = \sum_{j=i}^n o_j$ .





# Worst Case Scenarios for the Optimal Schedule

Sequence of min-length jobs followed by max-length jobs.



## Comparison with Stochastic Model

Cost parameters:  $u = 10$ ,  $o = 1$

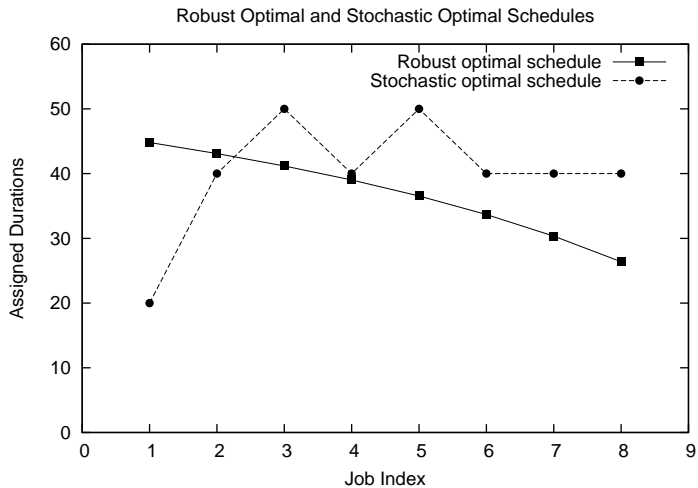
Stochastic model:

- Job durations: Discrete version Weibull distribution with  $\mu = 48$  and  $\sigma = 26$
- Stochastic optimal solution found using local search

Robust model:

- $\underline{p} = \mu - \sigma = 22$ ,  $\bar{p} = \mu + \sigma = 74$

# Comparison with Stochastic Model

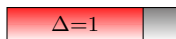


# Ordering Problem

Uniform underage cost ( $u_i = 1$ )

Let  $\Delta_i = \bar{p}_i - \underline{p}_i$ .

- Same overage cost:



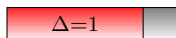
Schedule in *increasing* order of  $\Delta$

# Ordering Problem

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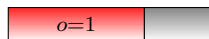
Let  $\Delta_i = \bar{p}_i - \underline{p}_i$ .

- Same overage cost:



Schedule in *increasing* order of  $\Delta$

- Same  $\Delta$ :



Schedule in *decreasing* order of  $o$ .

## Ordering Heuristic

Sequence jobs in increasing order of  $\Delta/o$  values.

# Ordering Heuristic

Sequence jobs in increasing order of  $\Delta/o$  values.

Theorem (M. and Stiller 2011)

*The heuristic gives an  $\alpha$ -approximate solution to the ordering problem, where*

$$\alpha = \min \left( \frac{1 + o_{\geq 1}}{1 + o_{\min}}, \quad \frac{o_{\geq 1}}{1 + o_{\geq 1}} \cdot \frac{1 + o_{\min}}{o_{\min}} \right)$$

$$o_{\geq 1} = \sum_{i=1}^n o_i, \quad o_{\min} = \min_{i=1, \dots, n} o_i$$

Gives a reasonable approximation factor when  $o_{\geq 1}$  is not too big compared to  $o_{\min}$ .

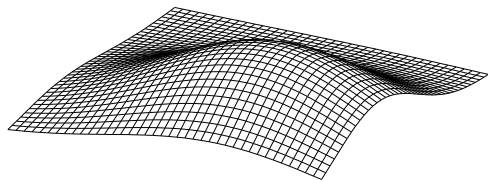
- Time allowances should be greater for the jobs in the start, and smaller for the jobs in the end.
- Sequencing in increasing order of  $\Delta/o$  ratio gives a near-optimal ordering of the jobs.



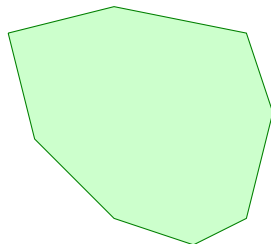
- Robust appointment scheduling (M. and Stiller 2011)
- Optimizing functions of low rank over a polytope (M. and Schulz 2010)
- Approximation schemes for combinatorial optimization problems with many objectives combined into one (M. and Schulz 2011)

## Question

What is the complexity of minimizing a non-convex function over a polytope?



$\min f(x)$



$x \in P$

# NP-Hardness Results

The following problems are NP-hard (Matsui 1996):

Problem 1

$$\begin{array}{ll} \min & x_1 x_2 \\ \text{s.t.} & Cx \geq d \end{array}$$

Problem 2

$$\begin{array}{ll} \max & \frac{1}{x_1} + \frac{1}{x_2} \\ \text{s.t.} & Cx \geq d \end{array}$$

## Theorem (M. and Schulz 2010)

*The optimal solution of the problem*

$$\min f(x)$$

$$x \in [0, 1]^n$$

*where  $f(x)$  is a concave function, cannot be approximated to within any factor unless  $P = NP$ .*

# Low Rank Functions

## Definition

A function  $f : \mathbb{R}^n \rightarrow \mathbb{R}$  is of rank  $k$  if

$$f(x) = g(a_1^T x, \dots, a_k^T x),$$

where  $a_1, \dots, a_k$  are  $k$  linearly independent vectors.

Low rank:  $k$  fixed.

# The Optimization Problem

## Problem

$$\begin{array}{ll} \min / \max & f(x) = g(a_1^T x, \dots, a_k^T x) \\ \text{s.t.} & x \in P \end{array}$$

Examples:

- $f(x) = (a_1^T x) \cdot (a_2^T x)$  (multiplicative)
- $f(x) = (a_1^T x) \cdot (b_1^T x) + (a_2^T x) \cdot (b_2^T x)$  (bi-linear)
- $f(x) = \frac{a_1^T x}{b_1^T x} + \frac{a_2^T x}{b_2^T x}$  (sum-of-fractions)

# Challenges

- Can have multiple local optima, so any global minimization algorithm must avoid getting stuck into a local optimum.
- Results known mostly for minimizing quasi-concave functions of low rank over a polytope (e.g. Goyal and Ravi (2009), Kelner and Nikolova (2007), Porembski (2004))
- Bi-linear functions and sum-of-ratios functions are neither quasi-concave nor quasi-convex.

# Fully Polynomial Time Approximation Scheme (FPTAS)

Consider a family of minimization problems:

$$\begin{array}{ll} \min & f(x) \\ \text{s.t.} & x \in X \end{array}$$

## Definition

FPTAS: A family of algorithms  $A_\epsilon$ , such that for any  $\epsilon > 0$ , the algorithm  $A_\epsilon$

- is a  $(1 + \epsilon)$ -approximation algorithm.
- has running time polynomial in input size and  $1/\epsilon$ .



# Our Result

FPTAS for the following optimization problem for a fixed  $k$ :

## Problem

$$\begin{array}{ll} \min / \max & f(x) = g(a_1^T x, \dots, a_k^T x) \\ \text{s.t.} & x \in P \end{array}$$

## Assumptions

- $g(y) \leq g(y')$  for all  $y \leq y'$ .
- $g(\lambda y) \leq \lambda^c g(y)$  for all  $\lambda > 1$  and some constant  $c$ .
- $a_i^T x > 0$  for all  $i = 1, \dots, k$  over the given polytope.

# Our Result

Examples of functions satisfying the above conditions:

- Multiplicative forms:  $f(x) = \prod_{i=1}^k (a_i^T x)$
- Bi-linear forms:  $f(x) = \sum_{i=1}^k (a_i^T x) \cdot (b_i^T x)$

The monotonicity assumption can be relaxed:

- For example, the sum-of-ratios form:  $f(x) = \sum_{i=1}^k \frac{a_i^T x}{b_i^T x}$

# The Solution Approach

## Problem $\pi$

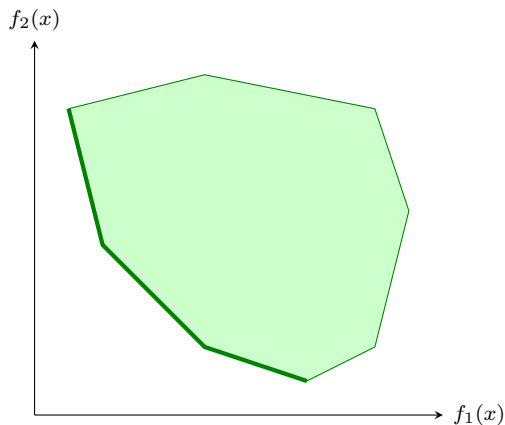
$$\begin{array}{ll} \min & f(x) = (a_1^T x) \cdot (a_2^T x) \\ \text{s.t.} & Cx \geq d \end{array}$$

## Solution

- Let  $f_i(x) = a_i^T x$ .
- Compute an *approximate Pareto-optimal* frontier of the functions  $f_i$ .
- Return the best solution from the approximate Pareto-optimal frontier.

# Pareto-optimal Frontier

Pareto-optimal front ( $P(\pi)$ ) is the set of all non-dominated solution points.

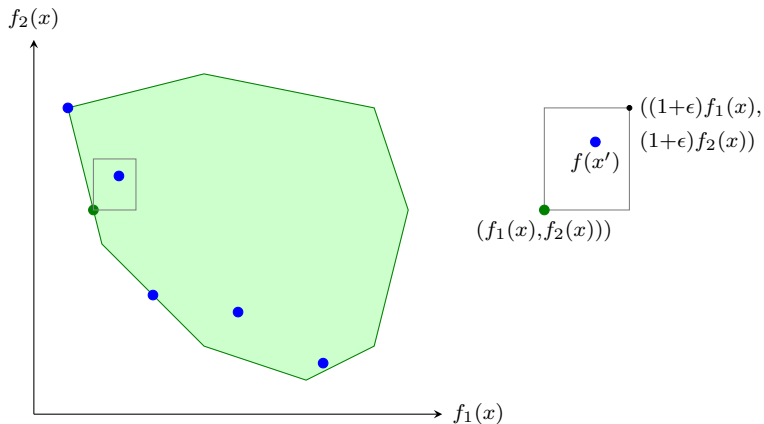


# Approximate Pareto-optimal Frontier

Set of solutions  $P_\epsilon(\pi)$  such that:

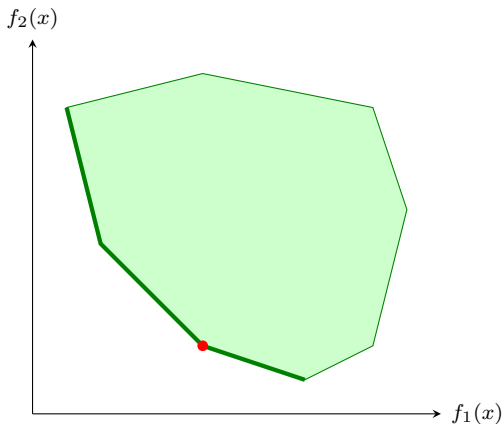
for all feasible  $x$ , there is  $x' \in P_\epsilon(\pi)$  such that

$$f_i(x') \leq (1 + \epsilon)f_i(x).$$



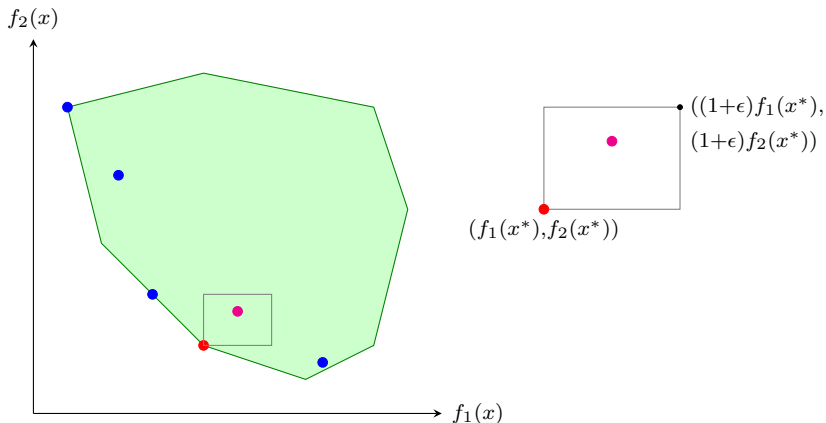
# Lemma 1

An optimal solution of the problem  $\pi$  lies on the Pareto-optimal front.



## Lemma 2

Let  $\hat{x}$  be the solution in  $P_\epsilon(\pi)$  that minimizes  $f(x)$  over all the points in  $P_\epsilon(\pi)$ . Then  $\hat{x}$  is a  $(1 + \epsilon)^2$ -approximate solution.



## The Gap Theorem (Papadimitriou and Yannakakis 2000)

For a fixed  $k$ , it is possible to find a  $P_\epsilon(\pi)$  in time polynomial in  $|\pi|$  and  $1/\epsilon$  iff the following “gap problem” can be solved in polynomial time.



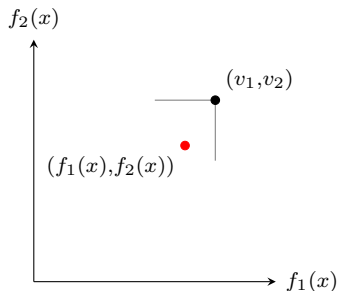
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## Gap problem

Given a  $k$  vector of values  $(v_1, \dots, v_k)$ , either

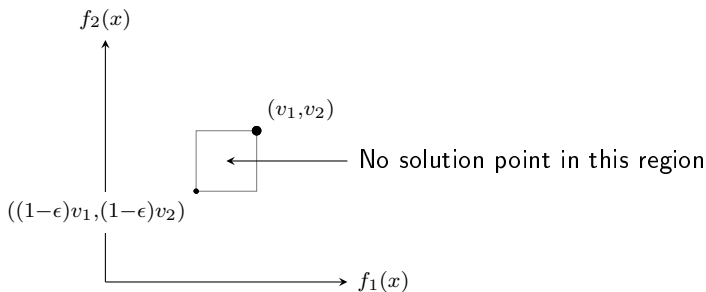
(i) return a feasible  $x$  such that  $f_i(x) \leq v_i$  for all  $i = 1, \dots, k$ , or ..



# The Gap Theorem (Papadimitriou and Yannakakis 2000)

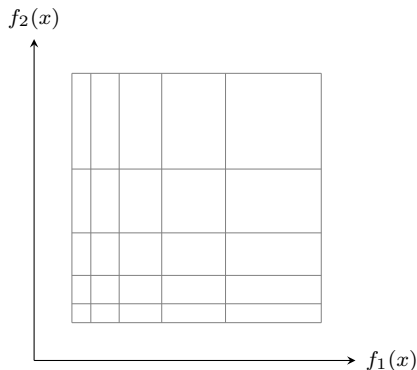
## Gap problem

(ii) assert that there is no feasible  $x'$  such that  $f_i(x') \leq (1 - \epsilon)v_i$  for all  $i = 1, \dots, k$ .



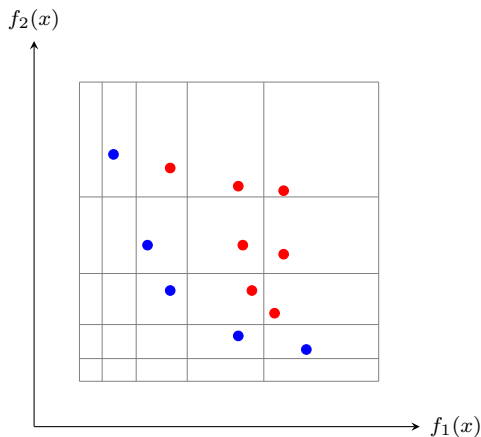
# The Approximation Scheme

Divide the solution space into smaller hyper-rectangles, such that in each dimension, the ratio of successive divisions is equal to  $1 + \epsilon'$ . ( $\epsilon'$  depends on  $\epsilon$ ).



# The Approximation Scheme

For each corner point, solve the gap problem. Return the set of undominated solution points.



# Solving the Gap Problem

Same as checking the feasibility of the following LP, for each corner point  $(v_1, \dots, v_k)$ :

## Gap Problem LP

$$\begin{aligned}Cx &\geq d, \\ a_i^T x &\leq (1 - \epsilon')v_i, \text{ for } i = 1, \dots, k.\end{aligned}$$

Need to check feasibility of  $O\left(\left(\frac{\log(M/m)}{\epsilon}\right)^k\right)$  LPs.

## Applications: Sum-of-Ratios Optimization

$$\min / \max f(x) = \frac{a_1^T x}{b_1^T x} + \dots + \frac{a_k^T x}{b_k^T x}, \text{ s.t. } Cx \geq d.$$

- Application: Multi-stage shipping problem (Falk and Palocsay, 1992).
- Sum-of-fractions is not quasi-convex/quasi-concave in general, no approximation algorithms known.
- Our result: FPTAS when  $k$  is fixed.

# Minimizing Quasi-concave functions

- $f(x)$  quasi-concave function: Can get an FPTAS which returns an extreme point of the polytope as an approximate solution (M. and Schulz 2010, Goyal and Ravi 2010).
- Application: FPTAS for combinatorial optimization problems with a quasi-concave objective function.

# A More General Combinatorial Optimization Problem

## Problem

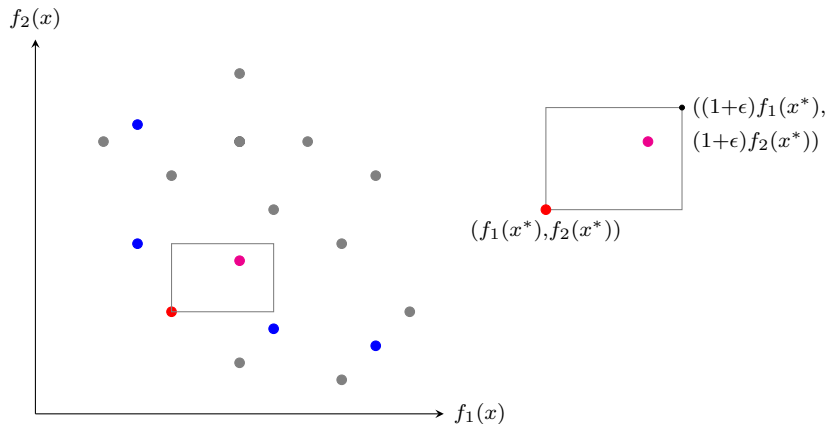
$$\begin{array}{ll} \min / \max & f(x) = g(a_1^T x, \dots, a_k^T x) \\ \text{s.t.} & x \in X \subseteq \{0, 1\}^d \end{array}$$

- $k$  is fixed.
- $g$  satisfies the same properties as before.  
(but need not be quasi-concave)



# Solution Approach

Find best solution in an approximate Pareto-optimal front



# Solving the Gap Problem

## Theorem (Papadimitriou and Yannakakis 2000)

*The gap problem can be solved in polynomial time, if the following exact problem can be solved in pseudo-polynomial time:*

*Given a non-negative integer  $C$  and a vector  $(c_1, \dots, c_d) \in \mathbb{Z}_+$ , does there exist a solution  $x \in X$  such that*

$$\sum_{i=1}^d c_i x_i = C?$$

# Examples

- Max-min resource allocation problem
- Scheduling problems with makespan objective
- Assortment optimization problems with logit choice model (sum-of-fractions form)

Which forms are easy to approximate?

- Product
- Bi-linear
- Sum-of-ratios

Provided: low-rank and individual terms positive.

Which forms are easy to approximate?

- Product
- Bi-linear
- Sum-of-ratios

Provided: low-rank and individual terms positive.

However:

- Difference-of-function forms are hard to approximate.

*The purpose of Mathematical Programming is insight,  
not numbers.*

- A. M. Geoffrion